The number and Operations Standard

Understand numbers, ways of representing numbers, relationships among numbers and number systems;

Understand meanings of operations and how they relate to one another; Compute fluently and make reasonable

estimates.

Description of Services

The Monroe County Sylvan Learning Center located at 1291 N. Telegraph Road, Monroe, Mi 48162, serves students in grades K-12 as well as adult learners. The hours of operation are Monday through Thursday from 9:00 A.M. to 8:00 P.M. and Saturday from 9:00 A.M. to 1:00 P.M. The Learning Center is located in a well lighted, upscale strip mall 0n a major thoroughfare in the center of Monroe County. The Learning Center is also on a bus line. Parents/guardians will be responsible for transportation to and from the Center, unless transportation will be provided by the school district.

Services will be provided at the Learning Center or, if an on-site contract is entered into, at the contracting school facility. Tutoring sessions will, at a minimum, take place twice per week for one hour per session. The student teacher ratio will be three or fewer students to one teacher. All instructional programs will be individualized.

2. STAFF

The Monroe Sylvan Learning Center employs two Owner/Directors who received initial training and certification at Sylvan University in Baltimore, Md. Owner/Directors receive yearly training at Sylvan conference and also attend regional and district training. Center Directors are responsible for all corporate quality reviews.

Also employed are two Directors of Education. One Director manages all Reading Programs, while the other Director manages all Mathematics Programs. Both Directors of Education are State and Sylvan certified and have received an initial 48 hours of training at Sylvan University. This training consists of program management as well as staff management and coaching. Training for Directors of Education is ongoing quarterly. DE's are evaluated annually by Center Directors.

The Monroe Center teachers are all State and Sylvan certified. Prior to employment, teacher's academic credentials are confirmed and criminal background checks are completed. Teachers receive an initial 12-20 hours of training and receive monthly training at in-service meetings conducted by the DE's. Teachers are also supervised and evaluated by the DE's.

The Center also employs an Administrative Assistant who is responsible for materials and data management.

3. Program Effectiveness

The Monroe Sylvan Learning Center has been recommended for accreditation by CITA/North Central Association. This means that Sylvan Programs meet or exceed essential standards of educational quality, and that the Monroe Center meets standards equivalent to those of 28,000 of the nation's top schools.

Sylvan guarantees that students will improve by a minimum of 1.0 grade level upon completion of 36 hours of instruction or free hours are provided. Students at the Monroe Center have experienced, on average, a 2.0 grade level increase.

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